



# GOVERNMENT RESOURCES 2023

Specific hours and availability may be subject to change. Call before seeking services.

Name & Location	Phone Number	Days/Hours	Services Provided
<b>CITY OF ALBURNETT</b>			
<b>City of Alburnett</b> 103 E First St Alburnett, IA 52202	319-842-2692		City council meets 2nd Thursday of every month at 7 PM
<b>CITY OF CEDAR RAPIDS</b>			
<b>Animal Care &amp; Control</b> 900 76th Ave Dr SW Cedar Rapids, IA 52404	319-286-5993		Protects the animals and citizens of our community through education and enforcement; and facilitates successful pet adoptions. <a href="http://www.cedar-rapids.org/local_government/departments_a_-_f/animal_control/index.php">http://www.cedar-rapids.org/local_government/departments_a_-_f/animal_control/index.php</a>
<b>Building Services Department</b> 500 15th Ave SW Cedar Rapids, IA 52404	319-286-5831		Performs inspections on construction trade, rental and nuisance abatement properties. Flood remediation. Issues construction permits. <a href="https://cedarrapids.iowaassessors.com/">https://cedarrapids.iowaassessors.com/</a>
<b>Cedar Rapids Transit</b> 450 1st St SE Cedar Rapids, IA 52401	319-286-5573		Fixed-route city bus services in Cedar Rapids, Hiawatha, and Marion. <a href="http://www.cedar-rapids.org/transit">www.cedar-rapids.org/transit</a>
<b>City Assessor's Office</b> 500 15th Ave SW Cedar Rapids, IA 52404	319-286-5888		Assesses all real property in Cedar Rapids (residential, commercial, industrial and agricultural).

For more information regarding community resources, contact United Way 2-1-1 on a landline telephone at 2-1-1, by cell phone at 319-739-4211, or 1-866-469-2211. 211 now has an app that can be downloaded by searching "211 Iowa" on either Apple App store or Google Play. For more information you can visit [www.211iowa.org/211app](http://www.211iowa.org/211app). To obtain a copy of the Resource Charts, go to [www.linncountyiowa.gov/communityservices](http://www.linncountyiowa.gov/communityservices) or contact Linn County Community Services at 319-892-5600. For questions about the Resource Charts, contact Linn County Community Services at 319-892-5600.



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>City Clerk's Office</b> 101 First St SE Cedar Rapids, IA 52401	319-286-5060		Prepares City Council meeting schedule, agendas, packets and minutes. Accepts letters and petitions. Issues various licenses and permits (alcohol, tobacco, vendor, transportation and entertainment). Administers boards and commissions. Coordinates Municipal Code updates. <a href="http://www.cedar-rapids.org/local_government/departments_a_-_f/city_clerk_s_office/index.php">http://www.cedar-rapids.org/local_government/departments_a_-_f/city_clerk_s_office/index.php</a>
<b>City Manager's Office</b> 101 First St SE Cedar Rapids, IA 52401	319-286-5080		Consists of the City Manager, Economic Development Division, and Communications Division, Council and City support staff, and citizen customer service. This department serves the citizens of Cedar Rapids by ensuring the highest level of responsiveness, service, and communication in order to help residents and businesses thrive and keep them informed of important City topics. <a href="http://www.cedar-rapids.org/local_government/departments_a_-_f/city_manager_s_office/city_manager.php">http://www.cedar-rapids.org/local_government/departments_a_-_f/city_manager_s_office/city_manager.php</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>Civil Rights Commission</b> 50 Second Ave Bridge Cedar Rapids, IA 52401	319-286-5036		Provides education and outreach to the community on civil rights and fair housing issues; receives citizen inquiries alleging discriminations, and determines jurisdiction under federal, state, and local civil rights laws. <a href="http://www.cedar-rapids.org/local_government/city_boards_and_commissions/civil_rights_commission.php">http://www.cedar-rapids.org/local_government/city_boards_and_commissions/civil_rights_commission.php</a>
<b>Community Development</b> 101 1st St SE Cedar Rapids, IA 52401			Community Development facilitates development opportunities and regional planning strategies that maintain and enhance the quality of life to ensure physical, economic, and social benefits for Cedar Rapids. <a href="http://www.cedar-rapids.org/local_government/departments_a_-_f/community_development/index.php">http://www.cedar-rapids.org/local_government/departments_a_-_f/community_development/index.php</a>
<b>Fire Department</b> 713 1st Ave SE Cedar Rapids, IA 52401	319-286-5200		Firefighting; emergency medical services; fire prevention programs; special operations; home fire safety; smoke alarm assistance; and hazardous materials teams. <a href="http://www.cedar-rapids.org/local_government/departments_a_-_f/fire/index.php">http://www.cedar-rapids.org/local_government/departments_a_-_f/fire/index.php</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>Housing Services Division</b> 101 First St SE Cedar Rapids, IA 52401	319-286-5872		Section 8 Housing Choice Voucher Program, Emergency Housing Rehabilitation Assistance Programs, Lead Hazard Control Grant Program, Home Ownership Down Payment Assistance Programs, Housing & Redevelopment initiatives involving City participation. <a href="http://www.cedar-rapids.org/residents/housing_services/index.php">http://www.cedar-rapids.org/residents/housing_services/index.php</a>
<b>Ladd Library</b> 3750 Williams Blvd. SW Cedar Rapids, IA 52404	319-261-7323		Provides a full range of library services for the entire family at two accessible locations. Meeting rooms available for use by the community. <a href="http://www.crlibrary.org/contact-us">http://www.crlibrary.org/contact-us</a>
<b>NW Recreation Center</b> 1340 11th St NW Cedar Rapids, IA 52405	319-286-5566 Forestry #2 319-286-5763 Ushers Ferry		Manages Parks, Forestry, Golf, Recreation, Ushers Ferry Historic Village and Ellis Boat Harbor operations and programs. Includes trails, pools, sports complexes, Old MacDonald's Farm, Noelridge Park Greenhouse and year round recreation programming for all ages. <a href="http://www.cedar-rapids.org/residents/parks_and_recreation/recreation_programs.php">http://www.cedar-rapids.org/residents/parks_and_recreation/recreation_programs.php</a>
<b>Park Cedar Rapids</b>	319-362-7275		Manages city-owned parking facilities, including: Parking ramps and on-street locations, citations and appeals, and monthly parking. <a href="https://parkcedarrapids.com/">https://parkcedarrapids.com/</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>Parks &amp; Recreation, City of Cedar Rapids, CSC</b> 500 15th Ave SW Cedar Rapids, IA 52404	319-286-5566 Parks #3 319-286-5566 Recreation #1 319-286-5588 Golf		Manages Parks, Forestry, Golf, Recreation, Ushers Ferry Historic Village and Ellis Boat Harbor operations and programs. Includes trails, pools, sports complexes, Old MacDonald's Farm, Noelridge Park Greenhouse and year round recreation programming for all ages. <a href="http://www.cedar-rapids.org/residents/parks_and_recreation/recreation_programs.php">http://www.cedar-rapids.org/residents/parks_and_recreation/recreation_programs.php</a>
<b>Police Department</b> 505 1st St SW Cedar Rapids, IA 52404	319-286-5491 Non-Emergency 911 Emergency		Protects and serves all residents of Cedar Rapids and enforces applicable laws and ordinances. Offers community outreach, crime prevention programs, youth programs, and school resource officers. <a href="http://www.cedar-rapids.org/local_government/departments_g_-_v/police/index.php">http://www.cedar-rapids.org/local_government/departments_g_-_v/police/index.php</a>
<b>Public Library: Downtown</b> 450 5th Ave SE Cedar Rapids, IA 52401	319-261-7323		Provides a full range of library services for the entire family at two accessible locations. Meeting rooms available for use by the community. <a href="http://www.crlibrary.org/contact-us">http://www.crlibrary.org/contact-us</a>
<b>Public Works: City Services Center</b> 500 15th Ave SW Cedar Rapids, IA 52404	319-286-5802		Oversees Construction; Street Maintenance; Real Estate Acquisition/Disposition; Engineering; Sanitary and Storm Sewer Maintenance; Traffic Engineering; and Stormwater Program. <a href="http://www.cedar-rapids.org/local_government/departments_g_-_v/public_works/index.php">http://www.cedar-rapids.org/local_government/departments_g_-_v/public_works/index.php</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>SAFE-CR</b> 505 1st St SW Cedar Rapids, IA 52404	319-286-5720		Deals with nuisance properties, landlord registration, tenant background checks, and training. <a href="http://www.cedar-rapids.org/local_government/departments_g_-_v/police/safe_cr.php">http://www.cedar-rapids.org/local_government/departments_g_-_v/police/safe_cr.php</a>
<b>Solid Waste &amp; Recycling Division</b> 500 15th Ave SW Cedar Rapids, IA 52404	319-286-5897		Handles the collection of garbage, recycling, and yard waste materials from Cedar Rapids residents in single-family homes and apartment complexes, with 4 for fewer units and litter collection programs. <a href="http://cedar-rapids.org/residents/utilities/garbage_and_recycling.php">http://cedar-rapids.org/residents/utilities/garbage_and_recycling.php</a>
<b>Water Division</b> 1111 Shaver Road NE Cedar Rapids, IA 52402	319-286-5900		Provides Cedar Rapids Municipal Utility Bill customer service and clean, safe water every day. <a href="http://www.cedar-rapids.org/residents/utilities/water.php">http://www.cedar-rapids.org/residents/utilities/water.php</a>
<b>CITY OF CENTER POINT</b>			
<b>City of Center Point</b> 200 Franklin St PO Box 299 Center Point, IA 52213	319-849-1508	M,Tu,W,Th 8:00 AM - 4:00 PM F 8:00 AM - 12:00 PM	Emergency services, community center, splash pad in the city park. City council meets 2nd and 4th Monday of every month at 6:00 PM
<b>CITY OF CENTRAL CITY</b>			



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>City of Central City</b> 137 Fourth St North Central City, IA 52214	319-438-1713		Walking trails, splash pad. City council meets 2nd Wednesday of the month at 7 PM.
<b>CITY OF COGGON</b>			
<b>City of Coggon</b> 118 E Main St PO Box 79 Coggon, IA 52218	319-435-2314		Opera house, parks. City council meets 2nd Tuesday of every month at 6 PM
<b>CITY OF ELY</b>			
<b>City of Ely</b> 1570 Rowley Street PO Box 248 Ely, IA 52227	319-848-4103		City council meets 2nd Monday of each month at 7 PM. Parks and rec, water/sewer/solid waste, building permits and inspections.
<b>CITY OF FAIRFAX</b>			
<b>City of Fairfax</b> 300 80th Street Ct PO Box 337 Fairfax, IA 52228	319-846-2204		Water, sewer, recycling, yard waste. Community room and park pavilion. Fire department and city administration. City council meets 2nd Tuesday of every month at 6 PM.
<b>CITY OF HIAWATHA</b>			
<b>City of Hiawatha</b> 101 Emmons St Hiawatha, IA 52233	319-393-1515		Emergency services, parks, pavilion rentals, calendar of events on website. City council meets 1st and 3rd Wednesday of every month at 5:30 PM.
<b>CITY OF LISBON</b>			



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>City of Lisbon</b> 115 N Washington PO Box 68 Lisbon, IA 52253	319-455-2459		Emergency services, community center, splash pad in the city park. City council meets 2nd and 4th Monday of every month at 7:00 PM
<b>CITY OF MARION</b>			
<b>City of Marion</b> 1225 6th Avenue Marion, IA 52302	319-743-6300		
<b>CITY OF MT VERNON</b>			
<b>City of Mt Vernon</b> 213 First Street NW Mount Vernon, IA 52314	319-895-8742		Emergency services including police, fire and ambulance. City council meets 1st and 3rd Monday of every month at 6:30 PM.
<b>CITY OF PALO</b>			
<b>City of Palo</b> 2800 Hollenbeck Road Palo, IA 52324	319-851-2731		Community center, pavilion. City council meets 1st and 3rd Monday of every month at 6:30 PM.
<b>CITY OF PRAIRIEBURG</b>			
<b>City of Prairieburg</b> 109 W Main St Prairieburg, IA 52219	319-437-1444		
<b>CITY OF ROBINS</b>			





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Name & Location	Phone Number	Days/Hours	Services Provided
<b>City of Robins</b> 265 South Second St Robins, IA 52328	319-393-0588		Emergency services including police and volunteer fire department. Parks, pavilion, walking trails. City council meets 1st Monday of every month at 7 PM and 3rd Monday of every month at 5:30 PM.
<b>CITY OF SPRINGVILLE</b>			
<b>City of Springville</b> 304 Broadway PO Box 347 Springville, IA 52336	319-854-6428		Emergency services, parks, playground and pavilion. City council meets 1st and 3rd Mondays of every month at 6 PM.
<b>CITY OF WALKER</b>			
<b>City of Walker</b> 204 Greene St Walker, IA 52352	319-448-4359		City council meets the 2nd Monday of every month at 7 PM. Call the main office line for services.
<b>LINN COUNTY</b>			
<b>Assessor's Office</b> 935 Second St SW Cedar Rapids, IA 52404	319-892-5220	M,Tu,W,Th,F 8:00 AM - 4:00 PM	Assesses all real property in Linn County except property in Cedar Rapids, including residential, commercial, industrial, multi-residential, and agricultural classes of property. Property is revalued every two years. Property owners may apply for the Homestead Credit, Military Exemption, Disabled Veterans Tax Exemption, Forest Reserve, Family Farm Tax Credit and other tax exemptions at the office. <a href="https://www.linncountyiowa.gov/126/Assessor">https://www.linncountyiowa.gov/126/Assessor</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>Auditor's Office</b> 935 Second St SW Cedar Rapids, IA 52404	319-892-5300	M,Tu,W,Th,F 8:00 PM - 5:00 PM	Serves as clerk to the Board of Supervisors by keeping meeting minutes. Serves as County commissioner of Elections and maintains voter registration records. Manages the County's central accounting system, processes payroll, issues payments to vendors and tabulates taxable valuations. Performs property records management processing transfers to ownership and maintaining property and mailing addresses. Processes applications for various licenses and permits. <a href="https://www.linncountyiowa.gov/128/Auditor">https://www.linncountyiowa.gov/128/Auditor</a>
<b>Board of Supervisors</b> 935 Second St SW Cedar Rapids, IA 52404	319-892-5000	M,Tu,W,Th,F 8:00 AM - 5:00 PM	As the executive and legislative branch of county government, the three members of the Board of Supervisors are elected by district and serve overlapping 4-year terms. Kirsten Running-Marquardt, <a href="mailto:kirsten.running-marquardt@linncountyiowa.gov">kirsten.running-marquardt@linncountyiowa.gov</a> , District 1 Ben Rogers, <a href="mailto:ben.rogers@linncounty.org">ben.rogers@linncounty.org</a> , District 2 Louis J. Zumbach, <a href="mailto:louis.zumbach@linncountyiowa.gov">louis.zumbach@linncountyiowa.gov</a> , District 3 <a href="http://www.linncounty.org/123/Board-of-Supervisors">www.linncounty.org/123/Board-of-Supervisors</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>Child &amp; Youth Development Services</b> 1020 6th St SE Cedar Rapids, IA 52401	319-892-5700	M,Tu,W,Th,F 8:00 AM - 5:00 PM	Provides a full-day early childhood program, based in Cedar Rapids, Iowa, for children from 3 to 5 years of age. Primary mission is to offer high quality child development service to families with low incomes and to children with special needs, so parents can hold employment or participate in college or job training. <a href="http://www.linncounty.org/129/Child-Development-Center">www.linncounty.org/129/Child-Development-Center</a>
<b>Community Services - Core Services</b> 1240 26th Ave Court SW Cedar Rapids, IA 52404	319-592-5600		Provides financial management, administrative and planning services for human service programs managed by the County. Core Services also participates in many community human services activities and collaborative. <a href="http://www.linncounty.org/1089/Linn-County-Community-Services">www.linncounty.org/1089/Linn-County-Community-Services</a>
<b>County Conservation Board</b> 10260 Morris Hills Road Toddville, IA 52431	319-892-6450		Manages 28 areas and approximately 8,000 acres. Linn County Conservation offers parks, natural areas, preserves, historic sites, wetlands, and many educational and recreational opportunities. <a href="http://www.linncounty.org/567/Conservation-Board">www.linncounty.org/567/Conservation-Board</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>Emergency Management Agency</b> 6301 Kirkwood Blvd. SW Cedar Rapids, IA 52404	319-892-6500		Coordinates emergency management programming for all residents and communities in Linn County. The EMA addresses all risks that threaten the health, safety, and welfare of the community, including natural disasters, manmade or technological incidents, and civil actions. <a href="http://www.linncounty-ema.org/">www.linncounty-ema.org/</a>
<b>Home Health</b> 1240 26th Ave Court SW Cedar Rapids, IA 52404	319-892-5780	M,Tu,W,Th,F 8:00 AM - 5:00 PM	Provides in-home, non-medical help to elderly and/or persons with disabilities. Services are provided by Direct Care Workers (DCWs) who are professionally trained and supervised by either a nurse or a social worker, in accordance with national standards and the Iowa Department of Public Health. <a href="http://www.linncounty.org/138/Home-Health">www.linncounty.org/138/Home-Health</a>
<b>Juvenile Detention &amp; Diversion Services</b> 800 Walford Road SW Cedar Rapids, IA 52404	319-892-5735	24/7	Juvenile Detention and Diversion Services (JDDS) provides a variety of services to youth and families in Linn County. Services include a secure residential detention center for youth, ages 12 to 18, as well as detention alternative programs. Juvenile Detention and Diversion Services is a division of Linn County Community Services. <a href="http://www.linncounty.org/141/Juvenile-Detention-Diversion-Services">www.linncounty.org/141/Juvenile-Detention-Diversion-Services</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>Linn County General Assistance</b> 1240 26th Ave Court SW Cedar Rapids, IA 52404	319-892-5850	(Door closes at 3:50 PM). Closed holidays. M,Tu,W,Th,F 7:30 AM - 4:00 PM	Provides temporary housing or utility assistance to low-income Linn County residents who are ineligible for, or awaiting approval from Federal or State assistance programs, according to Linn County Ordinance. <a href="http://www.linncounty.org/143/General-Assistance">www.linncounty.org/143/General-Assistance</a>
<b>Linn County LIFTS</b> 5815 4th Street SW Cedar Rapids, IA 52404	319-892-5170 Dispatch Office Hours - Monday-Friday 7 a.m. to 5 p.m	Monday - Saturday , 5:15 AM - 8:00 PM , Monday - Friday Cedar Rapids Metro Area: 5:15 a.m.-8 p.m. Rural Linn County Communities: 7 a.m.-5 p.m. Saturday - Cedar Rapids Metro Area Only: 8 a.m.-5 p.m. Sunday - No Service M,Tu,W,Th,F 7:00 AM - 5:00 PM	LIFTS provides safe, door-to-door transportation for eligible seniors and persons with disabilities in the metro area of Cedar Rapids, Marion, and Hiawatha.  LIFTS also provides public transportation to all Linn County residents outside the metro area.  One-way fare in Cedar Rapids, Marion, Hiawatha metro area: Seniors & persons with disabilities: \$2  One-way fare for all rural Linn County communities : Seniors & persons with disabilities: \$2 General Public: \$6 Personal care attendants ride free.  *Fares are subject to change. <a href="https://www.linncountyiowa.gov/142/LIFTS">https://www.linncountyiowa.gov/142/LIFTS</a>



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<b>Linn County Public Health</b> 1020 6th St SE Cedar Rapids, IA 52401	319-892-6000	M,Tu,W,Th,F 8:00 AM - 4:30 PM	To prevent disease and injuries, promote healthy living, protect the environment and ensure public health preparedness. <a href="http://www.linncounty.org/147/Public-Health">www.linncounty.org/147/Public-Health</a>
<b>MHDS of the East Central Region</b> 1240 26th Ave Court SW Cedar Rapids, IA 52404	319-892-5671	M,Tu,W,Th,F 8:00 AM - 4:30 PM	Mental health and/ or intellectual disabilities, including those with multi occurring substance abuse issues. <a href="https://www.linncountyiowa.gov/144/Mental-HealthDisability-Services">https://www.linncountyiowa.gov/144/Mental-HealthDisability-Services</a>
<b>Options of Linn County</b> 1240 26th Ave Court SW Cedar Rapids, IA 52404	319-892-5800	M,Tu,W,Th,F 7:00 AM - 4:00 PM	Provides facility-based day habilitation programming for adults with disabilities. <a href="http://www.linncounty.org/145/Options">www.linncounty.org/145/Options</a>
<b>Secondary Road Department</b> 1888 County Home Road Marion, IA 52302	319-892-6400	M,Tu,W,Th,F 7:00 AM - 3:30 PM	Oversees the design, engineering, construction and maintenance of county roads and interactions with residents regarding same. <a href="http://www.linncounty.org/133/Secondary-Road-Department">www.linncounty.org/133/Secondary-Road-Department</a>
<b>Sheriff's Office</b> 310 2nd Ave SW Cedar Rapids, IA 52404	319-892-6100	Dispatch 24/7 M,Tu,W,Th,F 8:00 AM - 5:00 PM	The Linn County Sheriff's Office is a full service law enforcement agency that operates seven areas of public service, including the Patrol, Criminal (detective), Communications, General Services, Finance, Civil and Correctional Center Divisions. <a href="http://www.linncounty.org/151/Sheriffs-Office">www.linncounty.org/151/Sheriffs-Office</a>



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Name & Location	Phone Number	Days/Hours	Services Provided
<b>Treasurer</b> 935 Second St SW Cedar Rapids, IA 52404	319-892-5500	Lobby Hours M,Tu,W,Th,F 7:30 AM - 4:00 PM Phone Hours. Due to heavy call volume, hold times could exceed 30 minutes. M,Tu,W,Th,F 8:00 AM - 4:00 PM	Collects property tax for all real estate of the county; administers the Iowa Property Tax Credit Program; processes vehicle transactions including title and registration renewals, processes credit and refunds of fees; and administers finances, banking services, cash management and investments for the County. <a href="http://www.linncounty.org/153/Treasurer-Motor-VehicleProperty-Taxes">www.linncounty.org/153/Treasurer-Motor-VehicleProperty-Taxes</a>
<b>Veteran Affairs</b> 1240 26th Ave Court SW Cedar Rapids, IA 52404	319-892-5160	M,Tu,W,Th,F 7:30 AM - 4:00 PM	Helps eligible veterans apply for compensation and pension programs to assist veterans and their dependents, including, but not limited to: Compensation for Service-Connected Disability or Death, Non-Service-Connected Disability Pension, and Aid for Nursing Home and Housebound Veterans. <a href="http://www.linncounty.org/154/Veteran-Affairs">www.linncounty.org/154/Veteran-Affairs</a>